Electronic Acknowledgement Receipt				
EFS ID:	4863999			
Application Number:	09477991			
International Application Number:				
Confirmation Number:	1039			
Title of Invention:	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER			
First Named Inventor/Applicant Name:	BRYCE A. JONES			
Customer Number:	28004			
Filer:	Kyle J. Way/Jamie Cameron			
Filer Authorized By:	Kyle J. Way			
Attorney Docket Number:	1264			
Receipt Date:	26-FEB-2009			
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Application Type:	Utility under 35 USC 111(a)			

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File Listing:							
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)		
1 Extension of Time	Extension of Time	ExtOfTime.pdf	62842	no	1		
	Extorrime.pur	250303052ab51b94655224866d3360bc5c 217aaf	110	,			
Warnings:							
Information:							
2 Notice of Appeal Filed	NoticeOfAppeal.pdf	55513	no	1			
		adaff49bfcc8fcb5a43cc0159d9874e8ade33 5fe					
Warnings:							
Information:							
3 Pre-Brief Conference request	PABRR.pdf	85125	no	5			
		e741cc1912d25c527af437534c5a9f6c98af3 fd5					
Warnings:							
Information:							
4 Fee Worksheet (PTO-06)	fee-info.pdf	32430	no	2			
		62f01f3bb7978da4a9610e564774df5e58d8 0c6e					
Warnings:							
Information:							
		Total Files Size (in bytes)	23	35910			

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.